

Lunch 'n' Learn:
**2022/23 Collaborative QIP
Overview and Supports**



Alliance for Healthier Communities
Alliance pour des communautés en santé

Panelists

- Dr. David Kaplan, Chief of Clinical Quality
- Mark Robson, Manager, Quality Improvement Integrated Care, Value-Based Care

Housekeeping



- Microphones will be kept muted throughout.
- Please use share questions or comments using the chat function (speech bubble in control bar).
- Live captioning is available. Use the “CC – Live Transcript” button to turn this on.
- Please message Catherine Macdonald or Sandeep Gill if you need technical assistance.

Acknowledgement of Indigenous Territory

The work of the Alliance and our members takes place on traditional territories of the Indigenous nations who have lived on these lands since time immemorial. The land settlers call Ontario is covered by 46 treaties, agreements, and land purchases, as well as unceded territories.

The Alliance is located in Toronto, on lands that are the traditional homes of the Anishinaabe, the Mississaugas of the Credit, the Huron Wendat and the Haudenosaunee. This is Dish with One Spoon treaty territory.

This land is now home to many Indigenous people who live here alongside settlers, newcomers, and people whose ancestors were enslaved across the Americas and the Caribbean. We are grateful to live and work here, and we acknowledge the impacts of our colonial history and those that our continued presence and activities here have on the Indigenous nations for whom this is home.

Doing this in a meaningful way means making commitments to sharing and upholding responsibilities to all who now live on these lands, the land itself, the water, the animals, and the resources that make our lives possible. It means considering the impacts of our words and actions on those who were and continue to be marginalized by colonialism. In our work, let us be mindful of these commitments.

Primary Care Webinar for Collaborative Quality Improvement (cQIP)

January 18th, 2022

For:

Alliance for Healthier Communities

AFHTO

NPLCA

IPHCC



**Ontario
Health**

Agenda

- Welcome & introductions
- Overview of cQIP area of focus and indicators for 2022/23 cQIP
- Description of how data is attributed to the OHTs
- Discuss supports available to organizations
- Sharing how primary care organizations are being engaged in cQIP

Polling Question

Is your organization involved in an OHT?

- Yes
- No
- Not sure

cQIP Overview

- Inaugural year for the cQIP – it is a learning year – expect flexibility and evolution to reflect context
- On August 11, 2021, at the Virtual Engagement Series [Information Session](#), three cQIP areas of focus were profiled.
- 50 Ontario Health Teams (OHT) have received the guidance document, and the technical specifications. The submission tool and cQIP data packages with data for all cQIP indicators were released mid-December. *The data for these indicators is available at the OHT level, not the organizational level.
- cQIP has a narrative section and a workplan with similarities to the organizational QIP structure.

Understanding the cQIP priorities and indicators

There are 3 key areas of focus, associated with 5 quality indicators that are priorities and support COVID recovery

Area of focus	Associated Indicator(s)
Improving access to care in the most appropriate setting	% of Alternate Level of Care (ALC) days
Improving access to community mental health & addiction (MHA) services	Rate of ED visits as first point of contact for MHA-related care
Improving access to preventative care	<ul style="list-style-type: none">• % screen-eligible patients up-to-date with Papanicolaou test• % screen-eligible patients up-to-date with mammograms• % screen-eligible patients up-to-date with colorectal screening

Improving access to preventative care



Includes partners from primary care and public health providers, with a focus on reducing inequities for individuals within priority populations, including marginalized and racialized communities.

Associated Indicators : Preventative Screening in Primary Care

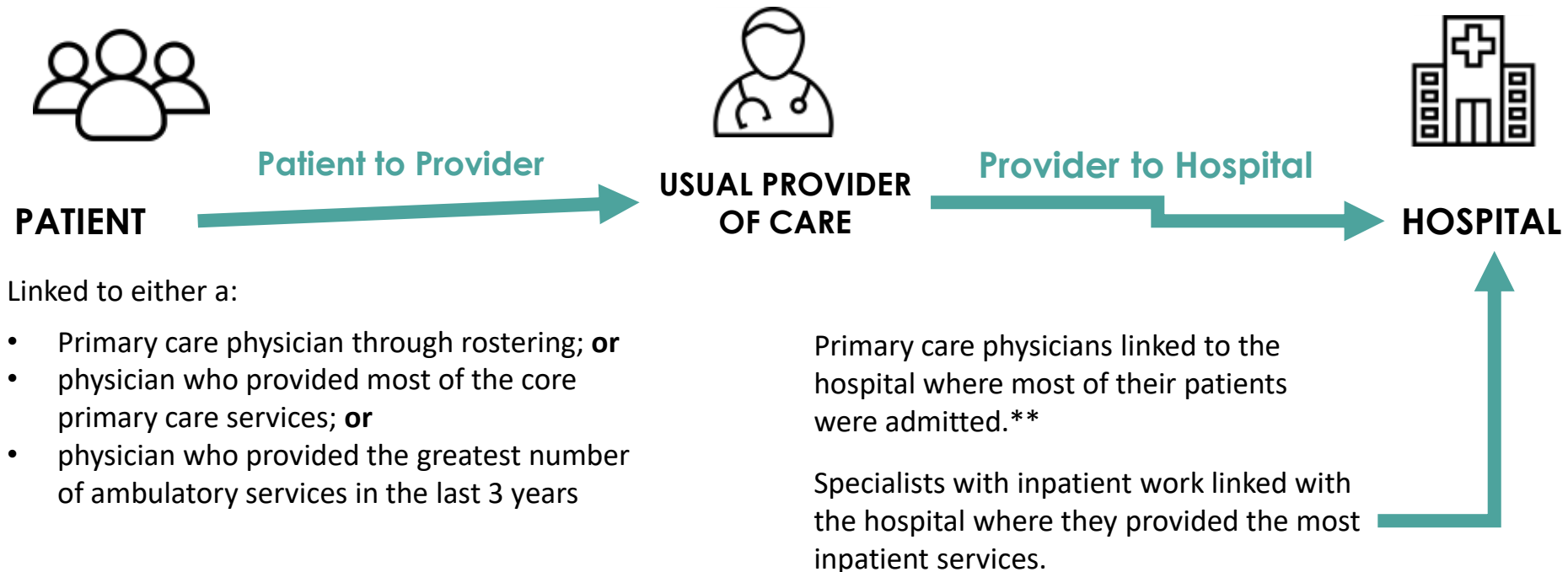
- This is the first set of indicators that reflect the work done by OHTs on population health.
- Reported March 12, 2021: According to statistics gathered by [Ontario Health](#), almost a million fewer colorectal, breast and cervical cancer screenings were conducted between March and December than were carried out through the same stretch in 2019 related to COVID-19.

How Patients are Attributed to OHTs

- Patient attribution to OHTs is based on study first conducted by ICES
- Attribution is **not** based on geography or where a patient lives but rather on where and with whom they access care
- Ministry has attributed patients to OHTs' networks adopting and adapting the ICES patient attribution methodology
- Reference the [Ontario Health Teams: Data Supports Guidance Document](#) for more information

HOW PATIENTS ARE ATTRIBUTED TO ONTARIO HEALTH TEAMS

Every resident* of Ontario is linked to an OHT using the Physician Networks:



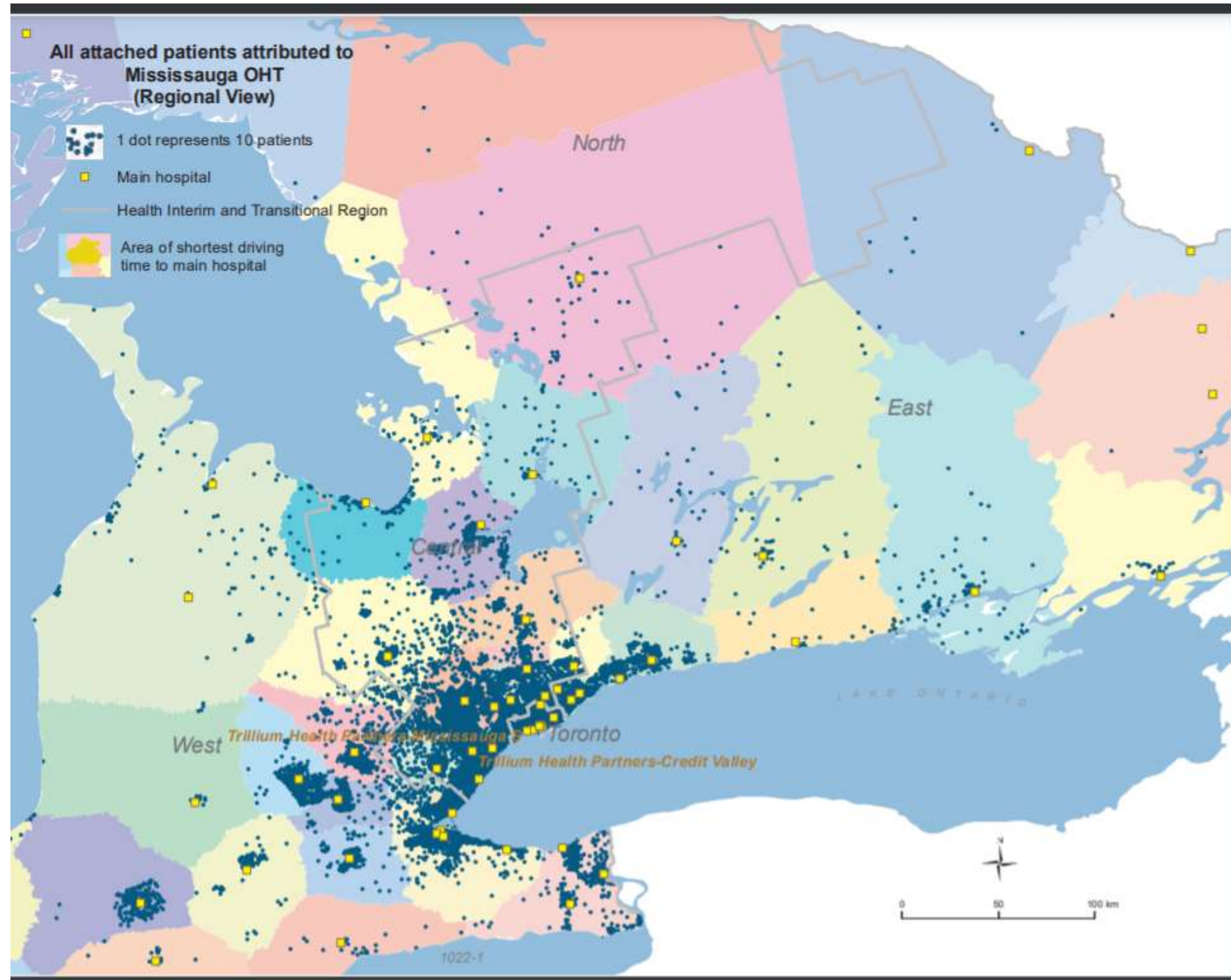
*Methodology includes only individuals with a valid Ontario health card. Researchers were unable to link 1% of eligible residents to a usual provider of primary care because they received no ambulatory physician services over the study period.

** Methodology does not consider surgical or maternal admissions when determining which hospital to link primary care physicians to.

Source: Stukel, Therese A., et al. "[Multispecialty physician networks in Ontario.](#)" *Open Medicine* 7.2 (2013): e40.

OHT Index Map: Mississauga OHT from INSPIRE

Network maps and patient attribution are based on how individuals access care rather than where they live



INSPIRE Primary Care Data Reports for OHTs



INSPIRE-PHC
WEBINAR

Primary Care Data
Reports for OHTs

December 8, 2021 12-1PM
Open to all OHTs

Dr. Michael Green
INSPIRE-PHC Lead

Dr. Rick Glazier
INSPIRE-PHC Co-lead

Webinar will orient attendees to the Primary Care Data Reports. Practical use of the data will be covered. Q and A and discussion period will follow.

Access the Webinar using this Zoom link:
<https://queensu.zoom.us/j/96534454623?pwd=M0pLdVFyYUJSSjhBRXVhQmx2ak9XQT09>

Presented by:
INSPIRE-PHC

This webinar is presented in conjunction with the MCH, RSE and HSPH.
Questions should be directed to Eliot Fyhrme: fyhrme@queensu.ca

Primary Care Organizational Data Sources:

Team-based interprofessional primary care can access:

- Staff specializing in quality improvement and decision support
- MyPractice Reports (FHT and physicians), Practice Profiles (Alliance for Healthier Communities) and SAR reports (OH CCO)
- EMR queries- these have been developed for most of the large vendors.

My Practice Report

- Leverage MyPractice Reports to support quality improvement efforts with local existing preventative care measures
- See section on quality improvement ideas
- Share within your teams to look for areas of system improvement



	My Priority Indicators for Review (below 40th percentile)	My Indicators Around Average (between 40th - 75th percentile)	My Indicators Above Average (above 75th percentile)
Cancer Screening (pages 11-13)	None	Pap smear testing Any Colorectal screening	Mammogram testing
Diabetes Management (pages 15-17)	None	Retinal Exam testing	HbA1c testing

*Percentiles are based on FHTs registered for the MyPractice: Primary Care report

Whom are we caring for?			
# of Patients	Age (mean)	% Male	% Rural
14,276	45.9	48.7%	55.0%

† Data suppressed where counts are between 1 and 5; additional suppression may be applied where counts are greater than 5 to prevent residual disclosure of suppressed values; N/A, Data not available; † Please interpret with caution, denominator = 30. For more details, refer to the Methods section on page 24.

cQIP Community of Practice for OHTs

Joining is as easy as 1,2,3

1. Visit the [OHT Shared Space](#) and click “SIGN UP” to create your account.
2. Visit the [cQIP Community of Practice](#) (CoP) and click the “JOIN GROUP” button. You will receive an email notification when you’ve been accepted into the group.

Note: You are automatically accepted into the “[General Discussion](#)” Group.



3. Don’t forget to click on the “Subscribe to Updates” button once you’ve been accepted into you CoP!

***Data support resources will be coming soon. Join the CoP to find out more!**



Why participate?

- ✓ Get your questions answered in a space dedicated to quality improvement in OHTs
- ✓ Access specific resources and supports to assist in your cQIP submission and progress reporting
- ✓ Get notified of any upcoming relevant cQIP events, webinars, or educational opportunities
- ✓ Share local best or leading practices, and adapt resources to advance your quality plan
- ✓ Identify emerging opportunities and address common barriers with cross-OHT collaboration
- ✓ Learn more about some of the indicators featured in this year’s cQIPs

Other cQIP – Useful Resources

- OH and partners MOH [OHT Central Program of Supports](#),
- cQIP [Community of Practice for OHTs](#)
- [HSPN](#) Health System Performance Network
 - [OHT Evaluation Reports](#) >
 - [Provider and Patient Experience Surveys](#) >
 - [Webinars](#) >
- [RISE](#) Rapid-Improvement Support and Exchange






Discussion on primary care engagement in cQIP



Questions



Thank you



Appendix: Examples and upcoming webinars

Examples of primary care organizations engaged in OHTs

Organization	Innovation	Description
KW 4 OHT – Centre for Family Medicine and Sanctuary	Integrated Care Team (ICT) Pilot Project	<ul style="list-style-type: none">This pilot project will increase primary care capacity for refugees by offering team-based care for primary care practices willing to take on refugee newcomers (in KW4 community for longer than 12 months)



Case Example: Rate of ED visits as first point of contact for MHA-related care

Windsor Essex/ Hamilton Urban Core

- Segmented Population: **African Canadian and Caribbean Youth (SAPACCY)**
- *“Proving culturally appropriate substance abuse and mental health supports for African Canadian and Caribbean Youth (black youth) in the community.”*

Case Example: Preventative Care Indicators

KDCHC Francis Street and Sanctuary

- Segmented Population: **Refugee Population**
- *“Targeted outreach and support: In the refugee population there is a lot of need for communication and cultural translation (and often times interpretation) about what these screening tests are and are not. We have contracted someone who is an immigrant, a trained oncologist who is not able to practice yet in Canada, who is able to have complex and sometimes long conversations with our clients about the importance of preventative screening. This has really supported our uptake.”*

OHT data package walkthrough and information session

Jan 18, 2022 12:00 pm - 01:00 pm being recorded

This information session is designed to provide Cohort 3 teams with a foundational overview of each data package report they received in December 2021.

The data package provides a snapshot of the multispecialty physician network with which your team is best aligned and reflects how patients attributed to your OHT access care. It details your patient population's health conditions, health system utilization, and associated health care expenses. New in the 2021 update, all data packages now include more recent data (from 2019/20), more detailed location information, socioeconomic analyses, and COVID-19 data.

HSPN: Using Segmentation to Support Quality Improvement

For this January's HSPN webinar series, we come back again to segmentation for population health management, building on the February and September 2021 webinars.

This time we will look at the new collaborative Quality Improvement Indicators and other areas for improvement across Ontario Health Teams and look at data to help understand how population segmentation can be used to design different approaches to improvement on common indicators.

Tuesday, January 25th, 2022

12 pm to 1:30 pm ET

https://us02web.zoom.us/webinar/register/WN_MwcCWmWfR_aZTWPVMw9t5A



**Ontario
Health**

HOLD THE DATE: February 28, 2022 – 12-1pm – Cancer Screening -

https://zoom.us/meeting/register/tJMrdeippj4pGNG6Pj15hFqHcMZ_cras6ovK



Thank You!

- Please respond to the evaluation survey.
- Watch for a follow-up email with links to the recording and slide deck from this webinar, plus links to other resources.
- Need more help with your cQIP? Email QIP@OntarioHealth.ca

Tell us what you think! Respond to the survey that comes up at the end of the webinar or use this QR code to respond at your convenience.





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Thank You